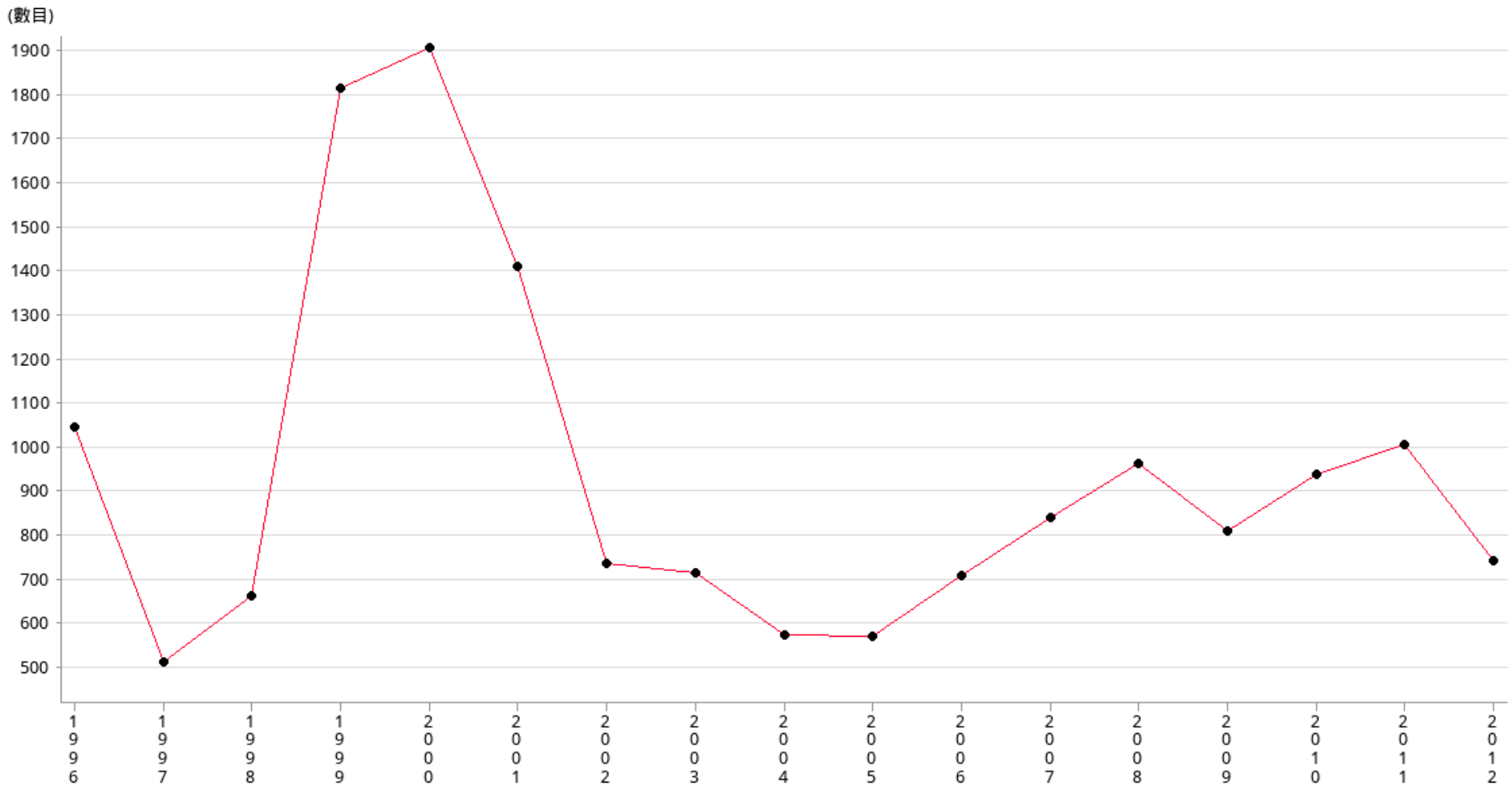
# 有關旅行團的投訴數目


(數目)
1900
1800
1700
1600
1500
1400
1300
1200
1100
1000
900
800
700
600
500
1996
1997
1998
1999
2000
2001
2002
2003
2004
2005
2006
2007
2008
2009
2010
2011
2012

# 有關旅行團的投訴數目

| 年份 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 數目 | 1038 | 513 | 660 | 1799 | 1890 | 1399 | 734 | 712 | 572 | 570 | 705 | 837 | 959 | 805 | 932 |

| 年份 | 2011 | 2012 |
|---|---|---|
| 數目 | 999 | 738 |

## 操作定義

The number of complaints concerning travel tours, as provided by the Travel Industry Council of Hong Kong.

## 備註

All figures are collected from Travel Industry Council of Hong Kong since 1996.