



Year	1981	1986	1991	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005
No.	7292	9292	9405	8805	11535	22750	16472	18932	20798	22890	26501	26756	36614

Year	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
No.	35962	38521	42050	34114	29048	27541	27327	30006	31048	27378	25098	24881	26165

Operational Definitions

The number of complaints received by the Hong Kong Consumer Council.

Footnote

All figures are collected from Consumer Council since 1981.